

## **KHIRI TRAVEL SUSTAINABLE SUPPLY CHAIN POLICY**

At Khiri Travel we understand that we are only as sustainable as our supply chain.

Our supply chain scope includes service providers of transport, accommodation, activities/excursions, as well as tour guides and tour leaders.

1. We develop guideline documents and ensure our relevant staff understand and implement.

### General Principles on Selection of Service Providers:

- We only select the service providers which are compliant with the local regulations and law;
- We give high priority to locally established business and/or local people;
- We have zero tolerance for child labor (under 14 years old), children exploitation and/or abuse;
- We avoid working with the service providers who disrupt the provision of basic services for local communities and/or generate negative effects on local and global environment;
- We give high priority to the service providers who demonstrate their commitment toward responsible and sustainable travel practices. At the minimum, they should have policies on child protection, health and safety, environment protection and labor;
- We prefer the service providers who agree to sign contracts in which standard sustainability clauses are included.

### Specific Principles on Selection of Service Providers:

- *For transport providers:* Minimum quality and safety standards shall be implemented for staff and customers. Additionally, wherever possible preference is given to more sustainable options (such as, green energy, new vehicles with energy efficiency, lower CO2 emission vehicles...)
- *For accommodation providers:* We prioritize relationships with accommodation suppliers that do not harm the environment nor local communities. Preference is given to accommodations that work with internationally acknowledged certifications, such as Travelife, taking into account price and comfort criteria. Contracted

accommodations that jeopardize the local community's access to basic services (e.g., food, water, energy, or healthcare) to local communities) or that jeopardize the integrity of such services may face a termination of our partnership.

- *For activities/excursions providers:* Preference is given to excursions that operate on the basis of controlled sustainability standards, particularly those that demonstrate respect to local traditions, animal welfare, and the environment. Contracted companies do not offer products or services that harm humans, animals, plants, natural resources (e.g., water/energy), nor do they offer products that may be considered socially/culturally unacceptable. Its products and services provide economic benefits to local communities, including a fair and equitable working environment for local employees. The contracted company does not offer activities where captive wildlife is held, except for properly regulated activities in compliance with local, national, and international law. Excursions, which include interactions with wildlife, comply with relevant codes of conduct. Any disturbance of natural ecosystems is minimized.”
  - *For tour guides and leaders:* We give preference to local guides that are appropriately trained and qualified, especially in culturally sensitive sites, heritage sites and ecologically sensitive destinations. Guides also receive training in child protection issues and how to communicate relevant sustainability issues to customers in our destinations.
2. We clearly and actively communicate our sustainability objectives and requirements to all service providers, as well as local guides and tour leaders.
  3. All contracts with service providers will include sustainability clauses, respective to the service types and scopes.
  4. Best practice standards and other guidance towards sustainability management are distributed to respective service providers.
  5. We encourage and when possible provide our service providers relevant sustainable training.